



Upstream Clarity That Elevates the Customer Experience

Your customer service team is the backbone of client satisfaction, and email is often where it all begins. Org IQ equips service teams with the insights they need to enhance every customer interaction and keep your brand's reputation spotless.

Stay in Control, No Matter the Volume

Org IQ empowers your CX team with the tools to:

- ✓ **Surface key insights** from customer feedback buried in email chains
- ✓ **Monitor email response times** to ensure quick and consistent support
- ✓ **Track escalation patterns** to avoid service breakdowns and prevent churn
- ✓ **Analyze service trends** to spot recurring issues or emerging customer concerns
- ✓ **Identify success factors and pitfalls** by comparing your CX reps' performance at a glance

And much, much more

Why Org IQ?

So glad you asked. For the past three years, Org IQ has:

Archived 50 million customer service emails to capture feedback and communication gaps that live outside your ticketing system

Ensured flawless data integrity for secure, searchable, and compliant email records



Helped service teams streamline their responses throughout support cycles

Achieved 94% client retention by giving leaders full visibility into customer interactions and service bottlenecks

But don't just take our word for it

"Org IQ has revolutionized how we handle customer escalations. What used to take hours of searching through email threads now takes minutes. Our team can focus on what truly matters: delivering exceptional service."



Anthony Molzahn,
Founder and CEO, Devii

Want to unlock the full potential of your emails for fast-tracked customer satisfaction?

[Schedule a live demo](#)

[Start your free trial](#)



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